

Non-domestic water and wastewater charges



Water and wastewater charges

All prices include GST and are effective until 30 June 2015.

Water

Volumetric charges – \$1.375 per 1000 litres

Wastewater

In July 2014, we introduced a new wastewater tariff system for our non-domestic customers. The new system replaces the 44 pricing regimes previously in place and will ensure that Watercare customers across the region are charged under a common framework. The tariff has four different plans:

Pricing plan	Annual fixed charge (per water meter)	Volumetric wastewater charge (per kL)	Suited to approximate annual wastewater volume
Low user plan	\$195	\$4.38	less than 1304kL
Moderate user plan	\$495	\$4.15	1304kL up to 10,008kL
High user plan	\$6900	\$3.51	10,008kL up to 89,467kL
Industry plan	\$74,000	\$2.76	89,467kL or more

Non-domestic customers who do not have a metered water supply but are connected to the wastewater network will typically pay a standard fixed charge of \$803 per year. This charge may be adjusted to better reflect actual discharge volumes.

Trade waste

Trade waste is now charged as wastewater under the non-domestic wastewater tariff (outlined above), meaning there are no separate charges for trade waste carriage and treatment. Charges for trade waste administration and monitoring are listed in this schedule.

Infrastructure growth charges (per household equivalent)

Area	Wastewater only (where water connection is not available)	Water and wastewater*
Metropolitan**	–	\$12,075
Clarks Beach (following connection to the metropolitan water supply scheduled for late 2014)	–	\$13,044
Franklin (excluding Paerata, Pukekohe and Bucklands)	–	\$14,013
Kawakawa Bay	\$28,498	–
Beachlands and Maraetai	\$8149	–
Helensville	–	\$22,798
Snells Beach	–	\$25,672
Warkworth	–	\$14,461
Omaha/Matakana/Point Wells	\$7913	–
Wellsford	–	\$19,171
Waiheke	No further connections available	–
Muriwai	–	No further connections available
Waiwera	No further connections available	–

*Where a customer already has a wastewater connection and will not increase demand on the wastewater network, or where a wastewater connection is unavailable, an application for a water connection will be charged a water-only infrastructure growth charge, calculated as a proportion of the applicable combined water and wastewater infrastructure growth charge.

**The Metropolitan network area covers customers supplied by Watercare's continuous water supply system and/or serviced by any of Watercare's wastewater treatment plants at Mangere, Rosedale, Army Bay or Pukekohe. It includes the Hibiscus Coast, Kumeu, Huapai and Riverhead; and Paerata, Pukekohe and Bucklands.

New non-domestic water meters * (with backflow prevention device)

20mm water meter	\$1390
25mm water meter	\$1743
32mm water meter	\$3714
40mm meter	\$4993
50mm meter	\$7301
50mm meter (high hazard)	\$8644
80mm meter	\$12,883
80mm meter (high hazard)	\$14,367
100mm meter	\$15,309
100mm meter (high hazard)	\$17,711
150mm meter	\$20,891
150mm meter (high hazard)	\$23,999
Replacement meter	On application

Water meter relocation*

15 to 25mm meter relocation within two metres	\$369
15 to 25mm meter relocation more than two metres	\$563
40 to 80mm meter relocation within two metres	\$1884
100 to 150mm meter relocation within two metres	\$3815

Water meter disconnection*

15 to 25mm disconnection	\$369
40 to 50mm disconnection	\$683
80 to 150mm disconnection	\$1013

New connections and developments

Water and/or wastewater connection application processing (per hour)	\$146
Works over application processing (per hour)	\$146
Water and wastewater engineer (per hour)	\$146
Network connection/extension processing (per hour)	\$146
Network connection inspection	\$130
Approved contractor processing	\$130
CCTV inspection of a wastewater line	\$360
Network extension inspections – 1 to 4 lots (per subdivision)	\$655
Network extension inspections – 5 to 10 lots (per subdivision)	\$1035
Network extension inspections – 11 to 20 lots (per subdivision)	\$1740
Network extension inspections – 21 to 50 lots (per subdivision)	\$2500
Network connection water shutdown (per shutdown)	On application
Water and wastewater network connection	On application
Fire sprinkler connection	On application
Rain tank meter application processing (per application)	\$50
Road crossing	On application
Pressure wastewater collection boundary kit	\$2415

Tanker filling stations**

Annual permit – fixed charge (per annum)	\$1725
Tanker filling station bond (reimbursable on the termination of the agreement) (GST excl)	\$1000

Invoicing and payment

We will send you a bill for your water, wastewater and other associated charges every month. Your bill will include a breakdown of how these charges are calculated. Charges associated with connections will be billed separately. If you have trouble paying your bill please contact us. We will ensure that any customer unable to pay their bill can discuss options with us before we try to recover any outstanding payment.

Payment due date

Payment of your monthly bill is due within 21 days of the bill date. Payment of charges associated with connections is due within 14 days of the bill date.

Fire hydrant use**

Standpipe hire – 65mm with meter and backflow (annual charge)	\$1400
Standpipe hire – 25mm with meter and backflow (annual charge)	\$1150

Meter testing

15 to 25mm (site test)	\$153
15 to 25mm (lab test)	\$306
Larger than 25mm	On application
Aborted test	\$75

Backflow prevention

Annual backflow prevention device testing (business hours) – per device, per visit	\$153
Annual backflow prevention device testing (after hours) – per device, per visit	\$204
Repair of backflow prevention device due to normal wear and deterioration	On application
Property surveying (per hour, minimum two hours)	\$72
New backflow prevention devices for existing water meters (all sizes and hazard levels)	On application

Trade waste

Trade waste agreement application processing (per hour)	\$146
Compliance monitoring attendance and processing (per hour)	\$146
Non-compliance monitoring attendance and processing (per hour)	\$146
Sampling	On application
Analysis	On application

Other charges

Wastewater audits (per hour, minimum two hours)	\$146
Wastewater meter application processing	On application
Septage charges (Rosedale and Pukekohe wastewater treatment plants) (per m ³)	\$30

Administration

Additional copy of account	\$5
E-billing (copy of account)	No charge
Account processing fee	\$20
Processing of refunds (first refund no charge)	\$25
Special meter reading fee	\$25
Debt collection fee	\$65 + agency cost
Legal collection fee	\$125 + agency cost
Dishonoured cheque	No charge
Postage charges – within New Zealand	No charge
Postage charges – overseas	No charge
New product approval fee	\$615

**Processing fee applies. Additional charges may apply depending on the nature of the site, i.e. hard surfaces, specialised paving, road crossings or extending the watermain.*

***Additional volumetric charges at the standard water rate apply.*

Late payment fees

If you do not pay your monthly bill within 24 days of the due date, you may be charged a late payment administration fee of \$7 or 1 per cent of the overdue balance per month, whichever is greater.

Terms

This leaflet is subject to any changes that we are entitled to make in accordance with our customer contract which is available upon request or can be viewed online at www.watercare.co.nz.